



REFERRAL FORM

This form is to be completed by the Agency making the referral. Please complete this form in block capitals.

CLIENT DETAILS:				
Name:				
Address:				
			Postcode:	
Tel No:		Email:		
Pregnancy EDD & gender				
Children: gender & DOB				
AGENCY DETAILS:				
Referring Agency:				
Name of Referring Worker:				
Address:				
Tel No:		Email:		
Reasons for Referral:				
Signed:			Dated:	



Providing pre-owned and new baby items to vulnerable families in Torbay

Riviera Life Baby Bank (RLBB)

What: RLBB is part of a registered charity, Riviera Life Link, which exists for the relief of poverty, sickness and distress; the preservation of good health and to advance education for individuals and communities.

RLBB redistributes pre-owned and new baby items to vulnerable families that cannot afford to buy them, with the aim of preventing or relieving poverty in Torbay.

Why: Our aim is to provide practical help and support to families with children under 2 years who are unable to provide clothing and basic essentials for their children.

Where: Riviera Life Church 527 Babbacombe Rd Torquay TQ1 1HG (next to museum)

When: Thursday 12-2pm for collection of parcels but open to referrals anytime. (Can arrange collection outside of these hours in an emergency.)

Who: Staff and volunteers accountable to Riviera Life Link Charity – trained and passionate about helping people in need.

How: We invite referrals via a referral form from all agencies and organisations that are in contact with vulnerable families to make sure that the families are provided with items to ensure their child's basic needs are met. We work in partnership with a range of support services in order to offer holistic care and support for vulnerable families so that they do not just get a "hand-out" but a "hand-up".

- Everyone who visits the Baby Bank will be offered refreshments in our café area.
- We also have volunteers available to chat with and signpost to other services.
- The Riviera Life Store House Food bank operates alongside Baby Bank for those in food poverty
- The CAP (Christians against Poverty) drop-in session is held alongside the Baby Bank to help with money management and debt.